"WAC" Receipt Notice and "A" File Inquiry Procedures

If you have a question concerning a case pending with the California Service Center (CSC), please contact:

National Customer Service Center at (800) 375-5283
(If the National Customer Service Center (NCSC) is unable to answer your question, the NCSC will forward your question to the CSC for resolution.)

-or-

California Service Center (CSC)
You may send an inquiry directly to the CSC. Please send only one e-mail or a fax. Do not send multiple inquiries on an individual "WAC" Receipt or A File Number.

It is requested that you make only ONE inquiry each 30 days with the NCSC or the CSC. If necessary, you may send in an additional inquiry after 30 days to the NCSC or the CSC.

CSC Contact Information:

By CSC e-mail: (Do not send attachments with your e-mail.)

CSC-XII.131@dhs.gov
CSC-XII.360@dhs.gov
CSC-XII.817@dhs.gov
CSC-XII.129@dhs.gov
CSC-XII.765@dhs.gov
CSC-XII.129F@dhs.gov
CSC-XII.751@dhs.gov

CSC-XII.140@dhs.gov
CSC-XII.485@dhs.gov
CSC-XII.400@dhs.gov
CSC-XII.539@dhs.gov
CSC-XII.130@dhs.gov
CSC-XII.90@dhs.gov
(All other issues should be sent to the 751 e-mail address)

By FAX:

By FAX:

(949) 389-3055	I-131, I-360, I-526, I-829
(949) 389-3197	I-129
(949) 389-3460	Non-Immigrant Premium Processing
(949) 389-3482	I-130
(949) 389-3484	I-765
(949) 389-3483	Legalization
(949) 389-3485	I-90
(949) 389-3486	I-140, I-485
(949) 389-3402	I-102, I-539
(949) 389-3219	I-129F, I-751
(949) 389-3198	I-821, I-817, N400
(949) 389-8690	I-212, I-612, I-824, NACARA I-881
(949) 389-8691	"Green Card" Issues or any other issues

Important Phone Numbers:

(949) 831-8550	CSC Premium Processing
(949) 389-3007	CSC Emergency Line *(9:00 am – 2:00 pm)
(949) 389-3252	CSC Emergency Line *(9:00 am – 2:00 pm)

(* To be used for emergencies only. Non-emergencies will be re-directed to the National Customer Service Center.)

You may obtain valuable information, download forms, check on processing times or check the status of a case 24 hours a day online at the US Citizenship and Immigration Services web site at:

WWW.USCIS.gov

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